

In Honor of Women's History Month...Meet

LORI MUELLER
SR DIRECTOR, HR OPERATIONS



Q&A with Lori:

What are some of your job responsibilities?

I am proud to lead our small but mighty HR Operations Team! Our team is responsible for managing payroll, selection and administration of employee benefits, HR compliance, and everything that goes into managing an HR system.

Most of our activities happen "behind the scenes" yet are very important to employees! Our big project this year is separating from our PEO and bringing all HR activities, systems, and processes in-house. Our team has been focused on enhancing the employee experience through new benefit offerings and a new HR System. We went through an extensive review and selection process and are now working through implementation. We are excited to share the enhancements with all employees!

What do you enjoy most about your job?

I enjoy working as a TEAM with everyone here at LabConnect. I appreciate how departments collaborate, onsite, remote, and globally! LabConnectors are great teammates, and as our company value "Collaborative" describes - considering the greater good of the team and working together to achieve common goals.

What is the best piece of advice you would share with a new LabConnector?

New LabConnectors will benefit from being intentional about making connections right from the start. Connect with other LabConnectors on LinkedIn, recognize and comment on other recognitions in our Awardco Recognition Platform. For those onsite, spend some time in the breakroom, there is a lot of traffic and you are sure to meet several colleagues this way! For remote employees, set up 15-minute intro calls to get to know your colleagues. Connecting is what it's all about!

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How do you carry out LabConnect's values in your daily work? Partnership, Excellence, Execution, Forward-Thinking, Collaboration, Accountable, Informed, Nimble.

I believe each of our company values are relevant in all the work we do. There are days where one value may be more apparent than another, depending on the tasks at hand. In my role of making decisions that affect our employees' pay and well-being, I believe "Excellence" is the most critical.

Our HR Operations Team is passionate and conscientious when making decisions that impact our employees, realizing that it not only impacts their work life, but their home life as well. We are committed to listening to employees needs and delivering the best solutions possible.

How do you like to spend your free time - hobbies, volunteer, other?

In my free time, my husband and I enjoy attending our children's many activities. We have 5 children, so they keep us very busy! We enjoy going to sporting events – (high school, college and pro) and we love to catch live music!

We are also very active in our community, serving on non-profit boards and volunteering with organizations that provide resources to underserved populations.

We live in a beautiful, quaint river city with a historic downtown filled with unique shops and restaurants. If you ever visit Minnesota, be sure to visit Stillwater!